

123NET PROVIDES ENTERPRISE DATA CENTER, NETWORK & VOICE SERVICES TO MICHIGAN BUSINESSES



FEATURES

- Soft phone, Mobility
- Find-Me, Follow-Me
- Busy Lamp Field (BLF)
- Web Portal
- 3 Way Calling
- Auto Attendant
- Call Block
- Call Forwarding
- Call History
- Call Log
- Call Park & Retrieve
- Call Queue/Ring Groups
- Call Transfer
- Call Waiting
- Caller ID
- Conference Calling
- Dial by Extension/Extension Transferring
- Direct Inward Dialing (DID)
- Do Not Disturb (DND)
- Interactive Voice Response (IVR)
- Last Number Redial
- Message Waiting Indicator (MWI)
- Music on Hold
- Sequential Ring
- Simultaneous Ring
- Speed Dial
- Time Conditions (Day /Night Settings)
- Unlimited Michigan Calling
- User Control Panel
- Voice Mail
- Voicemail to Email

Better Accessibility, Flexibility and Control

Our Hosted IP PBX solution provides a feature rich technology that will increase productivity within your organization. The user-friendly web driven control panel offers enhanced features in an easy to manage interface.

Gain a Competitive Advantage

123Net has more than 10 years of experience in VoIP deployments. You can rest assured that we have the expertise to provide the industry leading network and voice services with the service and support your business needs.

Unlike a traditional phone system, 123Net manages the delivery of the Hosted PBX over our robust network and moves the PBX from your office to our Tier 3 2(N+1) data center. This includes built-in redundancy and a service level agreement guarantee of 99.99% uptime.

Why Hosted IP PBX?

RELIABILITY

- 123Net's Hosted IP PBX platform is stored in 123Net's owned and operated Tier 3 2(N+1) Data Centers located in Southfield MI.
- Our 100 Gbps IP backbone utilizes multiple Tier 1 upstream providers allows for maximum redundancy and on-demand bandwidth availability.

AFFORDABILITY

- Lower total cost than investing in legacy premise systems.
- Monthly fee avoids upfront ongoing maintenance cost.

SIMPLICITY

- Web driven control panel, improved features and support.
- Quick set-up and installation (30 - 45 days).

Hosted IP PBX Equipment

- The 123Net Hosted PBX uses the Polycom enterprise-grade family of IP desktop phones.



POLYCOM VVX 410



POLYCOM VVX 500



POLYCOM VVX 600



POLYCOM SOUNDSTATION IP 7000

	VVX410	VVX500	VVX600
Display	3.5" Color LCD	3.5" HD Color LCD Touch-screen	4.3" HD Color LCD Touch-screen
Navigation	4-way cluster with center select key	Intuitive Touchscreen	Intuitive Touchscreen
Simultaneous Calls	10	10	10
USB Call Recording	No	Yes	Yes
Integrated Bluetooth Headset Support	No	No	Yes
Polycom HD Voice	Yes	Yes	Yes
Ports	10/100/1000Base-TX	10/100/1000Base-TX	10/100/1000Base-TX

OUR NETWORK

FIBER

- Up to 100 Gbps Circuits (99.99% SLA)
- MEF standards to deliver Carrier Class Metro Ethernet solutions
- Designed to deliver ultra-low latency connectivity
- Custom diverse entrance builds available
- 3500+ Fiber Route Miles
- Dark Fiber Solutions

FIXED WIRELESS

- Up to 10 Gbps speeds (99.99% SLA)
- 55+ Wireless Point-of-Presence(PoP) sites across Michigan
- 128-bit AES Encrypted data transport
- Primary and backup connectivity for Dedicated Internet & Ethernet Services
- Emergency/Short term deployments
- Campus Wireless Solutions
- Temporary Fixed Wireless Solutions (Events / Construction Site)

DATA CENTERS

- All Data Centers meet SSAE-18 SOC2 Type II / SOC3, HIPAA & PCI-DSS Compliancy
- 2(N+1) Power & Cooling Configuration Available
- Data Center Power (100% SLA)
- Up to 30 kW Available per Rack
- Dedicated Substation
- Carrier Neutral Facilities
- Multiple Fiber Entrances
- Cabinet Spaces, Cages & Custom Suites Available

123NET FAST FACTS

Founded	1995
Corporate	24700 Northwestern Highway Southfield, MI 48075
West MI Office	400 76th Street SW, Suite 12 Byron Center, MI 49315
Phone	866.460.3503
Website	www.123.net
Leadership	Daniel Irvin, President & CEO Ryan Duda, CTO James Kandler, COO
Number of Employees	100+
Markets Served	All of Michigan
Data Centers	(3) Southfield, MI (1) Grand Rapids, MI Over 100,000+ sq ft of colocation space
Fiber Route Miles	3500+
Upstream Providers	Level (3), Cogent, Comcast, DET-IX, Hurricane Electric, GTT, TeliaSonera, and more...

TRUSTED BY LOCAL MICHIGAN CUSTOMERS



AND OVER A DOZEN

